

RISK ASSESSMENT FORM

Company Name:

Nature of Business:

SALES OPERATIONS

a. What are your estimated sales, chargeback and refund information **per month**?

Sales transactions count:

Sales transaction volume: \$

Average ticket size per transaction: \$

Chargeback cases count:

Chargeback value: \$

Chargeback ratio to sales (total chargeback value/total sales volume):

%

Refund cases count:

Refund value: \$

Refund ratio to sales (total refund value/total sales volume):

%

AREAS OF OPERATION

a. Do you have operations in other region(s)?

☐ Yes☐ No

If yes, please specify the top countries and territories with the most sales.

1.

2.

3.

b. What is/are the top countries and territories that you expect to receive payments from? Please specify.

(If you only serve local customers, please indicate the country or territory where your business is based.)

1.

2.

3.

c. What is/are the top countries and territories that you expect to send business payments to? Please specify.

(If you only serve local customers, please indicate the country or territory where your business is based.)

1.

2.

3.

PAYMENT PROCESSING & RISK MANAGEMENT

a. Do you currently accept card payments for online transactions?

☐ Yes☐ No

If yes, please indicate the name of your online payment provider:

b. What measures do you currently take to mitigate the risk of fraudulent consumer transactions? (You may select more than one)

☐ Not applicable (You only operate an offline business)☐ Checking if transacting cardholders are based in high-risk countries☐ Ensuring that customers sign a delivery order as acknowledgement of receipt of goods☐ Requiring customers to sign a credit card authorisation form☐ Verifying orders with customers☐ Confirming high-value or suspicious transactions with the credit card issuing bank☐ Publishing a warning message (Anti-Fraud Policy) on your website☐ Monitoring IP addresses for suspicious transactions☐ Monitoring use of free email address domains for user accounts☐ Setting limits on total transaction value or transaction frequency per customer☐ Implementing a clear refund policy☐ Publishing clear terms and conditions☐ Clearly displaying pricing & policies for fee changes on your website☐ Publishing clear privacy policy statements

RISK ASSESSMENT FORM

UNDERTAKING

This Risk Assessment Form should be read together with the Terms and Conditions found in the Merchant Agreement. The Merchant agrees to be bound by the Terms and Conditions incorporated by reference herein and attached hereto in this Risk Assessment Form.

By executing this Risk Assessment Form, the executor warrants and represents that they have the full power and authority to execute this Risk Assessment Form on behalf of the Merchant.

Signature (Merchant)

Name: _____

Designation: _____

Date: _____